

Mettle Solutions Privacy Policy

Effective: January 1, 2021

This privacy policy (the "Privacy Policy") describes how Mettle Solutions, L.L.C. ("Mettle," "Mettle Solutions," "we," "our," or "us") collects, uses, and shares your information and your rights with respect thereto. This Privacy Policy only applies to the information gathered from or about you through your use of mettles.com (our "Site") and to information we collect through other methods or sources pursuant to separate agreements, including information collected from your registration for or use of products and services that may be available through our Site. By using our Site, you are agreeing to the terms of this Privacy Policy. Please carefully review this Privacy Policy before you use our Site and other applications, as your use of our Site is subject to these information collection and use practices.

Type of Information Collected

We collect your Personal Information as you use or register for services on our Site. "Personal Information" means any information that can be linked to you or used to identify you including:

- your name;
- your e-mail address;
- your home or work address;
- your telephone number;
- your place of work;
- your job title; and
- your device fingerprint identification (including IP address).

How We Collect Personal Information

• Voluntary Disclosure

You may be asked to provide us with Personal Information when you contact us through one of the methods available on our Contact Us page.

Use of Cookies

We may use Cookies to collect certain information related to your use of our Site, which may include Personal Information. "Cookies" are small data files that we send to your computer when you visit our Site that help us customize your visit to our Site based on your preferences. Cookies enable our Site to recognize you or your computer when you return to our Site. We may utilize third parties to send and manage Cookies. You may be able to manage your Cookie preferences through your browser to disable some or all Cookies or to notify you when you receive a Cookie. Disabling Cookies will not interfere with your ability to use our Site.

• Data Analytics Tools

In addition to Cookies, Mettle uses various third-party analytics tools, including but not limited to Google Analytics, to track Cookies and/or gather information about you and your use of our Site. Mettle uses information summarized from such analytics tools to aid in making decisions to improve our ability to



offer you services and our Site's visitors' experiences, including decisions on the selection and presentation of content, images, navigation cues and interactive media. If, at any time, you wish to opt out of Mettle's collection of your information through its use of Google Analytics, you may visit this link to opt out. To request more information about our use of other third-party analytics tools, please Contact Us.

How We Use and Disclose Your Personal Information

Mettle does not sell, rent, or license your Personal Information. Except as described in this Privacy Policy, will not disclose your Personal Information to unaffiliated third parties without your consent.

We may use and disclose your Personal Information for the following purposes unless prohibited by law:

- to operate, improve, correct, and maintain our Site;
- to perform the functions and provide the goods and services you request;
- to facilitate and improve your experience on our Site;
- to contact you about our Site and new features and enhancements;
- to market our new products, services, or events;
- for billing, account management, and other administrative matters;
- to investigate and help prevent security issues, fraud, and abuse;
- for identity verification, validation, or authentication;
- to share it with and transfer our rights in it to any successor entity to Mettle, which entity would have the right to use and disclose the information as Mettle did prior to such transfer;
- if we believe that any law or regulation requires us to do so;
- to respond to a subpoena or governmental request;
- as we deem advisable to protect our safety, rights, privacy or property, or that of others;
- to enforce or respond to a possible violation of any law or regulation, this Privacy Policy, or our Terms
 of Use; and
- as otherwise permitted by this Privacy Policy or applicable law.

Aggregated Data

We may aggregate and anonymize your Personal Information with other information that we have collected from other users so that you may no longer be able to be reasonably identified ("Aggregated Data"). By using our Site, you agree that we may use and disclose Aggregated Data for any purpose.

Access, Updates, Corrections, Deletion

You may access, update, correct, and request deletion of Personal Information that is under our control by contacting us.

Links to Other Sites and Services

From time to time, this Site may contain links to other sites. These other sites are not governed by this Privacy Policy and we caution you to review and make sure you are comfortable with any such site's privacy policy before using the site or providing any information to its operators. You assume all risk associated with your use of any linked websites and we are not liable therefor.



User Locations

Our Site is intended to be used only by users located within the continental United States, Guam, Alaska, and Hawaii.

Children Under the Age of 13

Our Site is not intended for use by children under the age of 13 and we do not direct or target children under the age of 13 for the collection of information. By using our Site, you represent and warrant to us that you are over the age of 13.

Updates to Privacy Policy

This Privacy Policy is reviewed annually, or more frequently as the need may arise. We may update or change this Privacy Policy at any time as we deem necessary to reflect changes in our business practices, laws, regulations, or the industry. When we make changes to this Privacy Policy, we will post a notice on our Site alerting you of a change and directing you to review the updated Privacy Policy. If, at any time, you disagree with the Privacy Policy, you should discontinue your use of our Site.

Questions

If you have any questions about this Privacy Policy or our Site and its operations, please Contact Us through the Site or email info@mettles.com.